



WELCOME TO THE B-LINE!

Dial 419-228-0144 and enter your member number followed by the # sign when prompted. Enter your secure PIN when prompted and listen to the audio menu or use this reference sheet to assist you.

SHARE TYPE REFERENCE

00 Regular Shares

30 Share Draft

31 Money Market Draft

40 Christmas Club

45 Vacation Club

04 Escrow Share

AUDIO TELLER MENUS

Main Menu

01- transactions

02- balance inquiry

03- share draft inquiry

04- history

05- dividends & interest

06- rates & service

07- other options

History Menu (04 from Main Menu)

01-share draft deposits

02-share deposits

03-share withdrawals

04-ATM transactions

05-ACH deposits

06-ACH withdrawals

07-Payroll deposits

Transactions Menu (01 from Main Menu)

01-share to share transfer

02-share to loan transfer

03-loan advance to an account (Currently unavailable)

04-loan advance by check (Currently unavailable)

05-check withdrawal from a share account

06-transfer to another member share account

07-transfer to another member loan account

Dividends & Interest Menu (05 from Main Menu)

01-YTD dividends

02-YTD interest paid

03-Prior year YTD dividends

04-Prior year YTD interest paid

05-Last dividend amount

Balance Inquiry Menu (02 from Main Menu)

01-share draft balance

02-share account balance

03-loan balance

04-CD balance

05-IRA Balance

Rates/Services Menu (06 from Main Menu)

01-lobby/loan hours

02-drive thru hours

03-voice response hours

04-loan rates

05-savings rates

06-draft rates

07-CD rates

Share Draft Inquiry Menu (03 from Main Menu)

01-cleared drafts

02-deposits

03-cleared drafts by draft #

Other Options Menu (07 from Main Menu)

01-Calculate loan payoff

02-loan amortization

03-Re-order checks

04-CD Maturity Date

05-Marketing information

06-Member voice mail (Currently unavailable)

07-current date and time

08-change PIN

<p>98 will always end the call 99 will always replay menu options ## will always return to the main menu</p>
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